

Rule No. 23
CUSTOMER INFORMATION SHARING

A. General

This rule establishes the guidelines for the release of specific customer information to prescribed entities, if requested. This information will be used for the sole purpose of the calculation of local taxes, sewer fees, miscellaneous city fees and water conservation efforts, whereby the calculation of these fees and/or efforts depends on data held by California-American Water Company ("California American Water"). California American Water will enter into non-disclosure agreements with the entities to insure that the customer information shared is kept private and only used for the sole purpose for which it is intended.

Please note: A copy of California American Water's sample Non-Disclosure Agreement can be found in its tariffs as Form "Confidentiality and Non-Disclosure Agreement".

California American Water will only release the following information to local government (city and county) and wholesale water agencies, if requested, for the purpose discussed above:

- Customer name
- Service Address
- Water consumption data*

* This data may include service establishment and termination dates.

If a local government entity requires additional information or intends to use the information for purposes other than what is mentioned above, California American Water will inform the entity it cannot release that information without having received prior written customer consent to do so.

(TO BE INSERTED BY UTILITY) *
ADVICE LETTER NO. 949

ISSUED BY
D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)
DATE FILED JUN 13 2012
EFFECTIVE JUN 18 2012
RESOLUTION _____

DECISION NO. D.12-06-016

DIRECTOR - Rates & Regulatory
TITLE